

## Environmental Sustainability Policy – Riffelalp Resort AG

The Riffelalp Resort is a luxury five-star hotel situated in the middle of the mountain-region of Zermatt, Switzerland, offering a beautiful view on the breathtaking Matterhorn. The hotel offers 65 luxurious rooms & 5 Suites, conference and events facilities, a spa with 4 treatment rooms, an indoor and outdoor swimming pool, a whirlpool, a fitness center, saunas and steam rooms, and a relaxation area. It also features a diverse range of dining and beverage options open to both guests and the public, including a bar and 3 bistronomic restaurants.

Our hotel embraces the unique responsibility of residing in a region driven by its natural beauty and history. We are deeply aware of the potential impacts our operations may have on the local habitat and community. Committing to sustainability, we continuously strive to mitigate these impacts, guided by the EarthCheck Environmental Management System. This system assists us to effectively manage our carbon footprint, uphold our commitment to holistic sustainability and stay aligned with local legislations, including labor laws. Our approach is anchored in a rigorous annual benchmarking aligned with EarthCheck's 10 key performance indexes (KPIs):

- Greenhouse Gas Emissions
- Energy Efficiency, Conservation & Management
- Management of Freshwater Resources
- Ecosystem Conservation & Management
- Management of Social & Cultural Issues
- Land Use Planning & management
- Air Quality Protection & noise Control
- Wastewater Management
- Solid Waste Management
- Storage of Environmentally Harmful Substances

Our sustainability efforts encompass a wide array of initiatives, focusing on reducing carbon emissions, optimizing energy consumption, implementing responsible purchasing and food & beverage practices, enhancing indoor environmental quality, and managing waste and water efficiently. We also aim to prioritize the employment and empowerment of local employees, as well as sourcing sustainable products and services locally in accordance with Fair Trade principles whenever possible. These practices are not only part of our operational strategy but are deeply ingrained into our values and corporate culture.

Our EarthCheck Coordinator, Christine Kalbermatten, plays a pivotal role in steering our sustainability initiatives, fostering an internal culture of environmental responsibility, and ensuring continual improvement. In addition, within our Riffelalp Hotel hotel, an internal team, called "Colibris Riffelalp", consisting of employees from various departments, is responsible for conveying our sustainability movement throughout the property by being key actors within different projects.

We understand that sustainability is an evolving journey. Our dedication extends beyond immediate concerns, aspiring to create a legacy that benefits both present and future generations, while also strengthening our competitive advantage through responsible practices.

Mr. Hans-Jörg Walther  
Keeper of the Hut / General Manager  
Riffelalp Resort AG